

**COMCAST LIFT ZONE PRODUCT-SPECIFIC ATTACHMENT:  
SECURITYEDGE**

The following additional terms and conditions are applicable to Comcast's SecurityEdge Service (the "Service").

1. **Definitions.** The following terms shall have the meanings specified below. Capitalized terms not otherwise defined herein shall have the meaning ascribed to them in the General Terms and Conditions.

"Estimated Availability Date" means the target date for delivery of Service.

2. **Provisioning Interval.** Following its acceptance of a SOA, Comcast shall notify Customer of the Estimated Availability Date(s) applicable to the Service. Comcast shall use commercially reasonable efforts to provision the Service on or before the Estimated Availability Date; provided, however, that Comcast's failure to provision by said date shall not constitute a breach of the Agreement.
3. **Service Commencement Date.** The Service Commencement Date shall be the date Comcast completes installation and connection of the necessary facilities and equipment to provide the Service at a Service Location. Comcast shall inform Customer when Service is available for use. Charges for Service (if any) shall begin to accrue as of the Service Commencement Date.

4. **Additional Terms**

- (a) The Service is designed to prevent customers' Internet connected devices from accessing malicious or unwanted Internet domains. Customer acknowledges and agrees that the Service is not an antivirus or firewall software and will not protect against inbound attacks on Customer's network. The Service will not block an Internet domain unless (i) Comcast has determined, in its sole discretion, that such Internet domain is potentially malicious or (ii) the web filtering policies for Customer's Service have been configured to prevent access to such Internet domain or category of Internet domains in which such Internet domain may be included.
- (b) Comcast shall (i) configure the Service's web filtering policies to prevent access to the Internet domain categories which it has determined, in its reasonable discretion, are potentially malicious or inappropriate for the Service Location (e.g., Child Abuse Images, Pornography/Sexually Explicit, etc.) and (ii) implement such configuration changes as may be reasonably requested by Customer; provided, that, Customer acknowledges and agrees that Comcast shall have no liability with respect to the configuration of the web filtering policies, including with respect to the determination of the Internet domain categories to which access is or is not prevented.
- (c) Where enabled by Customer, the Service is designed to prevent access to applicable Internet domains solely with respect to Internet connected devices that access the Internet at the Service Location(s) through Comcast Business Internet service. Notwithstanding the foregoing, the Service will not prevent an Internet connected device from accessing Internet domains if such device (i) is connected to the Internet via a public Wi-Fi network, including one provided by Comcast (e.g., xfinitywifi); provided, that, SecurityEdge will function if the Wi-Fi Network is a Lift Zone Wi-Fi Network provided by Comcast; (ii) is connected via direct IP-to-IP communication (including via virtual private network technology) or (iii) is connected via non-Comcast DNS server(s). Additionally, certain features such as customized web filtering will not be available if connected via Comcast Business Connection Pro.
- (d) Customer's third-party applications and services that use TCP/UDP port-53 (i) may not be compatible with the Service, which may result in such third-party applications and services not functioning properly and (ii) may affect Comcast Services (including Business Internet). Comcast shall not be liable for any performance issues (including with respect to Comcast Services) related to Customer's use of such third-party applications and services.